

## Trams Back Office and ClientBase Windows / ClientBase Online System Requirements as of February, 2020.

### Recommended Server Configuration

- Intel Core i5
- 8 GB RAM
- 500GB disk space
- Internet Access
- 1 GB Ethernet
- If wireless, 802.11n
- Windows 10
- Windows Server 2012 R2
- Windows Server 2016
- Interbase XE7 or higher

### Recommended Workstation Configuration

- Intel Core i3
- 4 GB RAM
- 300GB Hard Drive
- Internet Access
- 1 GB Ethernet
- If wireless, 802.11n
- 1024x768 minimum resolution
- Windows 8.0/8.1
- Windows 10

### Supported Operating Systems (64 bit)

- Windows 8.0/8.1
- Windows 10
- Server 2012 R2
- Windows Server 2016

### Supported InterBase Versions

- Interbase 2017 (64-bit)
- Interbase XE7 (64-bit)

### Supported InterBase ODBC Drivers

- Embarcadero

### Miscellaneous Software

- Internet Explorer Version 11 or Above (32-bit), ClientBase Windows, and ClientBase Online.

### Notes:

- Supports screen resolutions of 1024 x 768 or higher.
- Sabre no longer supports any item not listed in the above tables starting November 1, 2019.
- Items not listed above will no longer be patched or tested by the Trams and ClientBase Products and Services helpdesk and staff.
- After this date any technical support given on items not listed in the tables above will be limited to **best effort** with no guarantee of knowledge or success.
- If you are currently using any item not listed in the above configurations, plan to migrate to a supported system as soon as possible.
- To email directly from the software, Trams Back Office requires a locally installed MAPI compatible email program.

**Note:** For very large agency configurations, please contact our Tech Desk at [Support@Trestechologies.com](mailto:Support@Trestechologies.com)